

## **Finance Instructions**

For dealer training video, visit SheffieldFinancial.com/training-video.asp

## **Submit Application**

- Go to SheffieldFinancial.com, click on Dealer section, then access dealer login and enter your username and password. (Must be registered as a dealer and have completed all three dealer registration steps to log in.) Click "Login."
- 2. Click on "New Application."
- 3. Complete online application and click "Submit."
- 4. After 30 seconds, refresh the website and select the "Status Application" page. If a red o is in the **PROCESS** box, the application has been denied. All other indicators will result in a phone call from a loan processor usually within 15 minutes during normal business hours (Monday-Saturday, 8 a.m. 10:30 p.m. ET and Sunday, 1 8 p.m. ET).

## **Check Loan Status and Print Contract**

- 1. Enter your username and password (must be registered as a dealer), then click "Login." On the APPLICATION STATUS page, you can view all application activity in the last six months.
- 2. If the credit application has been APPROVED, you will see a GREEN ✓ mark in the PROCESS box.
- 3. To **PRINT** the contract, click on the **GREEN** ✓ mark, which will take you to the **COMPLETE**APPLICATION page. On this page, complete the model and serial number information. Then click "**NEXT**."
- 4. On the VIEW AGREEMENT page, PRINT the completed loan contract by clicking the "PRINT" icon.

## **Funding**

- 1. Upon approval, Sheffield generates and sends a loan document via fax OR email or uploads it into Dealer Suite. Dealer and customer both sign the bottom.
- 2. Fax documents to **800-438-8894** for funding:
  - Contract signed by dealer and customer
  - Copy of sales receipt (receipt and contract should match exactly and include any down payment or trade-in, less any fees charged by Sheffield directly to customer)
  - For ATVs, UTVs, snowmobiles, motorcycles, personal water craft, trailers and other titled equipment, include a signed copy of the title application or a copy of the front and back of the MSO, or other legal documents with "Sheffield Financial, a division of Branch Banking and Trust Company" shown as the first lienholder. It is the dealers' responsibility to ensure all lienholder documentation is properly completed. Appropriate documentation for lien execution of collateral is based on state titling requirements. \*\*\*All title/registration/MSO documentation must be listed in the debtor's name.\*\*\*
  - Send copies of ancillary/service contracts (extended warranty, GAP, etc.)
  - Send a copy of one form of identification for each debtor on the transaction: one current, valid driver's license (issued by a U.S. state) or one current U.S. passport
- 3. You will be funded within 24 hours of receipt of all required loan documentation.

SheffieldFinancial.com

Phone: 800-438-8892